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U verse remote control manual

Your U-Verse remote should be set up as soon as you buy it. But if this didn't happen for some reason, or if it was reset during a power surge, there is no reason for concern. You can program a U-Verse remote on your own. While you can contact U-Verse support, or even have a technician come out to program it, this can come with fees or at the minimum a lot of wasted time and frustration. As one of the major cable providers in the U.S., U-Verse TV provides customers with a cable box and a remote. Once you finish reading this article, you will be able to program your U-Verse remote to control your TV, DVD player, or auxiliary device. Different Types of the U-Verse Remote Here are the steps for programming different variants of the U-Verse remote. S10 Remote The S10 remote can program a DVD player, a TV, or an auxiliary device like a sound system. Here is how: Turn on the device you want to program. Press and hold the appropriate mode button for that device (DVD, TV, AUX) and the Enter button at the same time. You will know you are in programming mode if the mode button starts to light up. Hold the Scan/FF button as long as the device you are programming does not shut down. Turn on the device again with the Power button. In case your device doesn't turn on, hold the Rew/Scan button until it does. Try to use the remote to control the device. If everything is working, save the programming by tapping the Enter button. If the power button does not immediately work it could be because you pressed the Scan/FF button too many times. You can undo this by pressing the REW/Scan button on your remote a few times. Once done, test the power button again. If it still doesn't light up, retry the process beginning at step 1. S20 and S30 Remotes These remotes have the same functions as the S10 one, but they are more advanced. When it comes to controls, there is no difference between the S20 and S30 remotes. Program U-Verse Remote by TV Brands Before you start programming your remote, turn on the TV and make sure the protective battery strip is removed. Each number on your remote corresponds to a TV brand. Use this image to find the corresponding code with your TV. How to program U-Verse remote by TV brand: Simultaneously hold the Menu and OK buttons until the Power button lights up twice. When this happens, you will be in programming mode. Starting programming the TV code by selecting On Demand. The power button will stay lit up. Point the remote at the TV. Hold the number corresponding to your TV brand until your TV turns off. Release the number button and confirm the code. Turn your TV on with the Power button. Check to see if you can control the TV with the remote (change the volume, the channels, etc.). Program U-Verse Remote by Audio Brands Before you start, you should turn on your audio device and make sure the protective battery strip is removed. As a side note, you will not be able to change your TV volume with the U-Verse remote once you program the audio device. Use your regular TV remote for that. Each number on your remote also responds to an audio device brand. Follow these steps to program your audio device: Hold the OK and Menu buttons until the Power button blinks twice, letting you know that you started programming. Press the Interactive button. The power button will stay red. Point the remote at the audio device. Hold the number which corresponds to your audio device brand. Release the button when the audio device gets muted. Tap on Mute to unmute your audio device. Try changing the volume to see if it works properly. Silver Remote The Silver remote can also program a TV, DVD or Blu-ray player, or an auxiliary device. Make sure the desired device is turned on. Here is how to program it: Hold the mode button depending on the device you are using (DVD, TV, AUX) alongside the OK button. The mode button will light up to notify you that it is in program mode. Make sure to start programming because the remote will be reset in 10 seconds. Type in 9-2-2 and your desired mode will light up. Press Play if you are programming a DVD/Blu-ray player or TV. If you are using the Aux button to program a different device, press 0 for VCR, 1 for Tuner, 3 for Amplifier, and 4 for Home Theater. Keep pressing FF until your device shuts down. Save the code with the 'Enter' key. Program the Point Anywhere Remote. Lastly, AT&T U-verse offers the Point Anywhere Remote. Although the instructions differ only slightly, there are two versions; the standard version, and the A30 programming remote. If you're using the latter, the screenshot below lists the codes you need to set this remote up. To set up your remote, do this: Press and hold the remote's Ok and Menu buttons together. The arrow keys will flash twice letting you know it's ready to program. Use the appropriate Mode key that correlates with the device you're setting up (Aux, TV, DVD). Hold the number button that corresponds with your TV model (see above). Release the number button when your device turns off or your audio device mutes. Check the power button and volume buttons to ensure everything is working properly. How can I get a replacement remote? If your remote fails, is exposed to liquid, or your dog chews it up you can get a replacement remote online. You can order one directly from U-Verse for \$16, a third-party seller like Amazon, or you can call AT&T's customer support if you'd like to ask for a free replacement (not guaranteed but definitely a good option). What can I do if I can't get my remote fixed? As mentioned previously, when you have a service or equipment issue, you can contact AT&T to see if they'll send a technician out, but this may be subject to a service fee (especially if it's just for a remote control). AT&T does offer an online help tutorial that is interactive and will help you troubleshoot your receiver and the remote itself. To use this tool, you will need your account username and password for access. What is AT&T's Support phone number? The number to call for U-Verse specific issues is 1-800-288-2020. You can call this number for any issues with your home or internet service. Have your AT&T account number or home phone number ready when you call, unfortunately, you won't get to a live person without it. You Are All Self! If you followed these steps, you should be able to program your U-Verse remote for just about any multimedia device. In case you did everything and it still does not work, you may have an outdated device, or a brand not listed in the commands of the remote. Setup using Auto-Program User Guide Use this method to program your remote for TV or Audio AT&T U-verse device brands that do not appear in the popular manufacturer chart. Before you get started, please be sure to remove the TV Remote protective battery strip and ensure the device to be programmed is powered on and the audio volume can be heard. Control STEP 1: Enter Program Mode - Point the remote directly at the device you are trying to control/program. Press the menu and oK keys simultaneously for three seconds until the PoWer key flashes red twice to confirm that you are in Program mode. STEP 2: Press the key associated with the device - Refer to the illustration at the right and press the key that relates to TV or Audio device, depending on what you are trying to control. STEP 3: Press and hold FAST FORWARD key - While pointing the remote at your device, press and hold down the FAST ForWARd key and let go of the key as soon as the device responds. note: It may take a few minutes for the device to respond. note: When holding down the FAST ForWARd key, the remote PoWer key will flash red once every three seconds when it sends a code, to give the device time to respond and for you to release the key. STEP 4: TV programming: Let go of the FAST ForWARd key as soon as the TV turns off. Press the PoWer button to turn the TV back on. Audio device programming: ForWARd key when the device mutes. Press mute to unmute the device. Use the volume keys to verify that the remote control is controlling the volume. If it does not work properly, repeat this process. note: If TV programming is interrupted or inactive for more than 10 seconds, the PoWer key will flash one long red blink and exit programming mode. This means the remote has returned to normal operation without saving changes. Get to know your remote control Power key (AT&T U-verse service) Access the latest on Demand content record TV with one click Go to main TV Audio menu screen Return to previous screen Picture-in-Picture channel browsing Return to live TV Go to Program guide mute TV volume Edit text on Search screen Select video source on TV Let go of the FAST Optional Advanced Features Setting Volume Controls note: Once programmed, the volume controls are automatically Explore. Entertain assigned to control your TV unless an audio device is programmed and interact with into the remote control, which then sets the volume keys to control u-verse Apps the audio device. This process shows how the volume controls can be set to control the volume and mute function of the device of your choice. Choose your STEP 1: favorite channels and watch Enter Program Mode 4 at once the ok and menu keys simultaneously for three seconds until the PoWer key flashes Content red twice to confirm you are in program mode. Navigation STEP 2: Press VOLUME UP key. The PoWer key will blink red once and Jump forward & remote backlighting will remain on. backward in set increments STEP 3: Access the Select the device you wish to use for options Volume Control menu press the key that is associated with the device shortcuts you wish to use for volume control. The PoWer key will flash red twice if the Volume control is set to TV or Audio Device, and four On-screen times if it's set to Set-Top-Box. Navigation Setting up the PoWer Control Program Details note: By default the PoWer key will turn on and off the View and Receiver each time it is pressed. Once programmed, the Power manage Maco can also turn the TV and Audio Device on and off. Use the DVR recordings instructions below to change the sequence these devices are Change powered on and off. Channels/ Page view within STEP 1: the Guide Enter Program Mode Return to the ok and menu keys simultaneously for previous three seconds until the PoWer key flashes live TV channel red twice to confirm you are in program mode. STEP 2: Numerical pad Press POWER key key. The PoWer key will blink once and the remote backlighting will remain on. STEP 3: Access Closed Program the power on and off sequence Caption for your devices menu the right, press each key in the sequence you wish to turn on and off when the PoWer key is pressed. The PoWer key will flash red Access Self once for each device programmed. Support Application STEP 4: Press OK to save the power control settings. The PoWer key u-verse remote Control - will flash red twice. Advanced Features • Assigning Volume Control low battery indicator • Setting Back Lighting • Restoring Factory Defaults When the battery power is low, the PoWer key will flash 5 times with each key-press, turn OFF the KeYPAD BACKLighting By default, your remote control is set with the backlight on. Here's how you can turn it OFF or back ON: STEP 1: Enter Program Mode ok and menu keys simultaneously for three seconds until the PoWer key flashes red twice to confirm you are in program mode. STEP 2: - Press and hold Enter 9 7 2 remote, type 9 7 2. The PoWer key will flash four times to show backlighting is disabled. If you repeat this process, backlight will be ENABLED again and the PoWer key will flash twice. note: - Press the Volume up Power key will flash red for every key press. Troubleshooting your TV Audio Stb remote control - Using the chart to the right, button on the remote control. If not, check that the batteries are properly seated or if they need to be replaced, and you may have better results. flash red 5 times with each key-press. Note: the remote control cannot be programmed when the battery power is low. your remote using direct code entry" on the back of this guide. - Press and hold Need more help? - Press the PoWer tV Audio Stb - Using the illustration to From there you Can: • View help videos • Chat online with a technician • Easily find troubleshooting - Press the ok key to save information and user guides • Learn about the U-verse Easy Remote App for iPhone or iPad If that doesn't do it, give us a call at 800.288.2020 and ask for "U-verse technical support. " - Press and hold the - Using the numeric keys on the Even with backlighting disabled, the Check that the PoWer key lights up when you press any If one setup method does not work, try another method When the battery power is low, the PoWer key will If unable to setup using Auto-Search, please see "Program From your mobile DeViCe Scan the QR Code Download and install the free AT&T Code Scanner from your mobile app store. on your tv • Press MENU on your remote control. Select Help > Remote Control Setup or • Go to Channel 411 and Press OK on your control, Select Program Your Remote on your ComPuter • Go to att.com/uverseremote

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